

Curriculum Vitae – Mikael Lind

Born September 1969, in Borås, Sweden. Citizenship: Swedish, Family status: Married with Elisabeth, two children; Amanda (born-04) and Benjamin (born-00), Languages: Swedish and English (fluency in writing and speaking)

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Education

- 1991 **Bachelor** of Social Science, Computer and Systems Sciences applied to Industry and Commerce, University College of Borås
- 1996 **Licentiate** of Philosophy, Information Systems Development, Linköping University
- 2001 **Doctor** of Philosophy, Information Systems Development, Linköping University
- 2006 **Docent** (Associate Professor), Information Systems Development, Linköping University

Academic positions

- 1990 – 2002 **Lecturer** in Computer Science / Informatics, University College of Borås, Sweden
- Fall 1998 **Visiting researcher** at Faculty of IT, University of Brighton, England
- 2001 **Research fellow** (part of the faculty) at Department of Computer and Information Science, Linköping University, Sweden
- 2002 → **Senior Lecturer** (full time) in Informatics, University College of Borås, Sweden
- 2007 → **Associate professor** (part time) in Informatics, Jönköping International Business School, Sweden

Academic assignments (selected)

- 1993 → **Responsible** for and **facilitator** in approx. 30 national and regional action-research projects involving industrial, municipal and government organisations (such as Ericsson, HeLM, Guldfynd, Hemtex, TotalLogistik, NetonNet, Haléns, Volvo IT, Ministry for foreign affairs, Redcats Nordic, Intersport, Marks Kommun, Mecenat, Telia)
- 1994 – 1998 **Assistant** director of studies, University College of Borås
- 1995 - 1998 **Co-ordinator** of the International Organisation at the School of Business and Informatics, University College of Borås
- 1996 → **Guest lecturer** at several universities in Sweden
- 1996 → **Co-ordinator** of the research group VITS at University College of Borås
- 1996 → **Organiser** of more than 10 international research conferences (such as conferences on Language/Action, Pragmatic Web)
- 1999 → **PC-member** (reviewer) of international conferences / journals at approx. 70 occasions.
- 2002 → **PhD-tutor** of several licentiate and doctoral theses, Linköping University
- 2002 → **Member** of diverse boards for research education and department management
- 2002 → **Acting head**, informatics, school of business and informatics, University College of Borås
- 2003 → **Associate editor** for Systems, Signs & Actions (Sysiac) and **member** of ALOIS steering committee
- 2006 → **Founder** of InnovationLab at University College of Borås (www.InnovationLab.se)

- 2006 → **Project manager** of the Vinnova financed e-Me project (www.e-me.se)
- 2008 → **Co-founder** of the graduate school of informatics

Other assignments (selected)

- 1986 → **Consultant** within the area of systems- and business innovation
- 2002 – 2004 **Member** of the board at Nordiska etikettbolaget
- 2003 – 2004 **Strategic advisor** for NetOnNet and Total Logistik
- 2004 → **Coach** for "cluster of textile companies" and "cluster of logistic managers" in Sjuhärads (assignment of Western Swedens Chamber of Commerce)

Research areas and research productivity

Co-design for Business and IT innovation, Theories and Methods for Business Process Design, Client-centric e-Services, Service encounters, Research methods for Information Systems Development, Facilitation

Publications as eight journal articles, two books, four book chapters, 55 peer-reviewed international conference publications, 28 other publications, and 10 editorials

Awards

Best paper award at e-challenges 2007, QualIT - Challenges for Qualitative Research 2005, and International Conference on IQM and Human Factors 1999. Project manager for the e-Me project that received two entrepreneurial prizes (Western Sweden and Germany) and 2nd place in Swedish Design Awards.

Affiliations

- 1994 → VITS, Sweden
- 1995 – 2001 CMIO, Linköping University
- 2006 → CCI, University College of Borås
- 2007 → CenIT, Jönköping University

Research projects (recent)

Processes and co-ordination in customer-intensive settings (2002 – 2004) (3MSEK, Financed by KK), Development of third-party logistics (2003 – 2006) (150 KSEK, Financed by Companies), Development of methods for development organisations (2002 – 2004) (150 KSEK, Financed by Companies), Customer encounter 2015 at Gothenburg Energy (2006-2007) (550 KSEK, Financed by GE research foundation), Co-design Platforms (2005-2007) (3 MSEK, Financed by KK), e-Me (2005-2007) (8 MSEK, Financed by Vinnova and companies), Development of Municipal Service Encounters (2007) (120KSEK, Financed by Marks Kommun), Internet Shopping Collaboratory (2006) (150 KSEK, Financed by CCI/UCB), Showroom (2007 – 2008) (300 KSEK, Financed by UCB)

Keynotes (selected)

4th Ministerial eGovernment Conference (19th of September, 2007), Lisbon, Portugal; Offentliga Rummet (2nd – 4th of June, 2008); Kunnskapstinget (18th of September, 2007), Oslo, Norway; International Council for Information Technology in Government Administration (9th – 11th of October 2007), Dublin, Ireland

Teaching experience

More than 3000 hours of teaching on undergraduate and graduate level in the field of business informatics